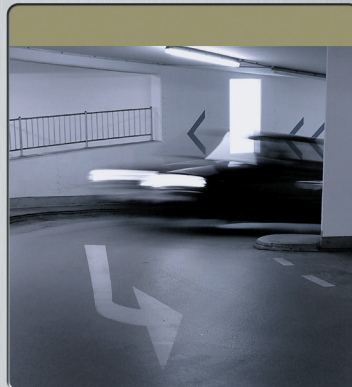


# iSelf-Service

Easy and flexible payment solutions  
for self-service businesses



- Leverage Ingenico unattended solutions to easily integrate cashless payment in your self-service business
- Accept all payment means and comply with the latest standards
- Cut complexity in payment and security
- Address all self-service market segments: Retail, Hospitality, Petrol, Vending and Transportation



# iSelf-Service

## What's in the solution ?

Ingenico's unique expertise provides easy and flexible payment solutions for the self-service business. Our innovative infrastructure integrates devices, an advanced secure operating technology and a complete service management platform.



## Select the right combination of unattended payment devices



**iUP 250 + iUR 250 + iUC 150:** accept all cashless payments including contactless, NFC phones and e-wallet.

- Accept all payment types (EMV Chip and PIN, Contact-less, NFC, e-Wallet) in a single, attractive, customer-facing format, easily installed into a kiosk
- Ruggedized design protects against vandalism and harsh environments (IK10 certified, IP65 and IP34)
- Easy integration and maintenance (EVA standard compliant)
- Widely adopted Telium2 platform enabling fast payments
- Highest security levels: PCI PTS 3.x certified
- Low energy consumption (ISO 14001 certified)
- All connectivity and communication options to both kiosk components and acquiring network



**iUC 180:** Standalone contactless reader

- Certified for all Contactless Payments (PayPass™, payWave™, VisaWave™, ExpressPay™, Discover™...)
- Advanced contactless features and uses cases
- Easy Integration on kiosks and turnstiles (EVA standard compliant)
- First class, multi-color, backlit, customer interface
- Messaging customization capabilities
- Ruggedized design meets unattended-operation requirements (IK10 certified, IP65)
- Future-proof with easy remote application updates

## **iSelf-Service:** Easy and flexible payment solution for self-service business

Present in stores, gas stations, car parks..., self-service kiosks add valuable sales channels that enhance consumer experience. They contribute to boosting both sales and customer satisfaction. With new routes to market, the omni-channel experience is now a reality. Self-service kiosks are spreading fast to new sectors (cinemas, self-checkouts, gas stations, hospitality and transport check-in/-out desks, vending machines...) to complement existing distribution channels (stores, e-commerce and m-commerce). Available 24/7, they guarantee secure payment and integrate smoothly as an additional sales channel.

They are key to meeting the fundamental challenges of today's marketplace.



## Ingenico's solution for the self-service business

**iSelf-Service** is a cutting-edge offer rooted in Ingenico's long-standing expertise with today's leaders in self-service solution roll-outs. It allows easy and secure integration of cashless payment in unattended devices across all market segments: Retail, Hospitality, Petrol, Vending and Transportation.

Easy to integrate, secure, manage and use, **iSelf-Service** satisfies the dedicated requirements of all self-service business stakeholders: kiosk manufacturers, integrators, operators, owners and consumers.

**iSelf-Service** is also fully compatible with Ingenico monitoring, connectivity, security management and cross-channel integration services.

### easy to integrate

- Leverage Telium2 platform for multichannel payment
- Leverage Telium development kits API's and unattended protocols
- Complies with self-service mechanical standards
- Enables all kiosk cut-outs with a high level of flexibility
- Improves TCO with upgrade kit for kiosk retrofits

### easy to secure

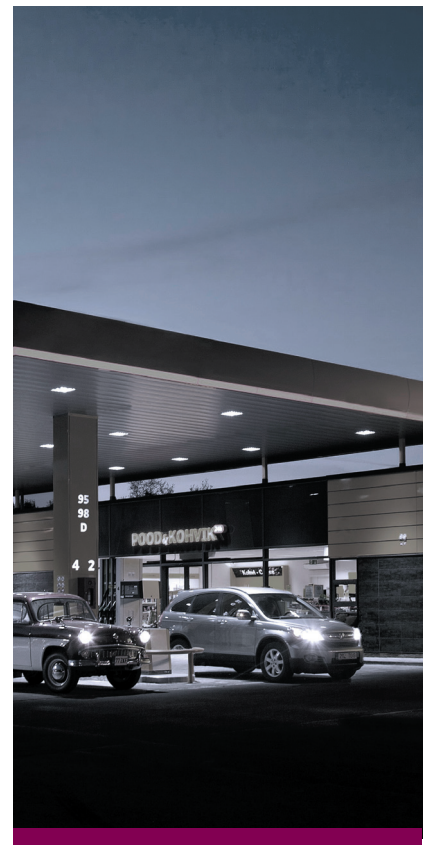
- Accepts all payment means in total security
- Complies with PCI PTS 3.x and EMV certification
- Eases full kiosk PCI certification
- Guarantees latest contactless certifications

### easy to manage

- Enables 24/7 availability with Estate Management
- Empower monitoring capabilities through wireless connectivity
- VAS-ready
- Ruggedized and always on

### easy to use

- Great fast payment experience
- User-friendly (designed for self-service, customer guidance, back-lit color display, buzzer)
- Enhances customer experience: latest payment means (NFC phones and wallets, loyalty card acceptance)



Retail



Petrol



Hospitality



Transportation



Vending

## iSelf-Retail

Extending opening hours, increasing product assortment, meeting consumer expectations and providing an omni-channel shopping experience are permanent challenges for retailers.

**iSelf-Retail** by Ingenico eases payment and loyalty service integration into retail kiosks. It transforms retail self-service into a real, manageable and profitable consumer touch-point.

- Optimize your workforce management with a self-service channel
- Create a novel shopper experience thanks to self-service and cross-channel integration
- Boost self-checkout performance with an innovative payment terminal
- Expand product assortment to develop sales
- Ease kiosk transaction integration into centralized retail payment chain

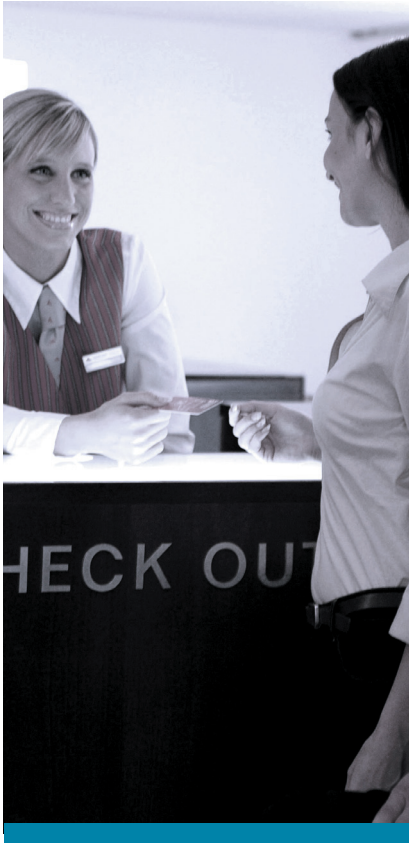
## iSelf-Petrol

Securing gas dispensing at the pump and 24/7 transactions improve productivity and customer satisfaction.

The ideal way to enhance your counter checkout would be that pumps accept payments and process private cards while conforming to dedicated security standards.

**iSelf-Petrol** is the unique combination of Ingenico expertise in payment and petrol industries. It enables fully secure and integrated payment as well as loyalty features at the pump.

- Maximize productivity with 24/7 fuel access
- Accept all payments in your gas station easily and securely
- Enhance consumer loyalty with a dedicated loyalty program
- Easily integrate pump transactions with your centralized payment system



## iSelf-Hospitality

Hospitality customers expect the best service in the least time. This industry must also deal with rush hours and provide the same level of service while controlling operating costs.

**iSelf-Hospitality** allows providers to offer a new point of sales channel with best-in-class, easy-to-use, secure and fast payment services.

- Improve customer service: shorter lines and faster service
- Increase operational efficiency. Reduce errors during order-taking and improve staff productivity
- Increase revenue with up and cross-selling opportunities
- Let your customer feel more in control and enjoy more privacy
- Ease kiosk transaction integration into centralized hospitality payment chain



## iSelf-Transportation

Today, self-service kiosks are commonplace in the parking and transport business. As well as providing 24/7 access to services, they allow secure customer identification. They enhance interaction with other points of sale by providing cross-channel sales and loyalty services.

**iSelf-Transportation** is a state-of-the-art efficiency-oriented solution for the self-service channel in transport and parking businesses. It enables all cashless payments and loyalty services while respecting the latest security standards.

- Enable and centralize payment transactions as well as loyalty services through all channels to provide best-in-class traveler experience
- Link payment and customer identification to increase data flow efficiency
- Use flexible payment systems that follow EMV rules and transportation-specific standards



## iSelf-Vending

Vending machines offer faster service, a broader selection of products and 24/7 access. Cashless payment boosts sales and cuts costs. Lack of cash no longer leads to lost sales. Currency calculations are immediate and automatic. All this means more opportunities for impulse buys.

**iSelf-Vending**, the cutting-edge Ingenico self-service solution, eases cashless payment and enables the estate management of your vending machine fleet.

- Generate immediate sales uplifts with cashless payment and 24/7 service
- Optimize payment costs thanks to payment centralisation system, transaction aggregation (reducing cashless acquiring costs) and decrease of direct and indirect cash management costs
- Increase knowledge of consumer spending habits
- Invest in a future-proof solution
- Offer a complete end-to-end vending solution: hardware, payment acceptance, connectivity, remote control, transaction management, acquiring\*, issuing and maintenance

\*where available

Ingenico is a leading provider of payment solutions, with over 17 million terminals deployed in more than 125 countries.

Its 3,600 employees worldwide provide support for retailers, banks and service providers. Ingenico assists its clients to optimize and secure their electronic payment solutions, develop their services offer and increase their point of sales revenue. More information on [www.ingenico.com](http://www.ingenico.com)



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