smart serve™ 400

Allow your customers to independently borrow, return and optionally pay for items

smartserve™ 400 is an innovative, powerful, yet extremely easy to use product that sets the standard for self-service in libraries. From the very first use, your customers will feel empowered to manage their own transactions and immediately feel comfortable using the device.

Designed to fit within any library environment, the kiosk has been specifically engineered to stand out sufficiently to attract attention, yet take the minimum amount of space on the floor.

Perfectly capable as a stand-alone device for the check-in and out of items, smartserve™ 400 can be easily extended using our dedicated payment module to provide a full range of coin, note and card-based transactions.

Empower your library users...

Sound-enhanced user experience
Implement optional audible feedback and instructions to enhance the user's self-service experience.

Vivid 19" touch-screen
The touch-sensitive screen provides users with the best overall experience and allows for large, easily readable text and graphics.

Reliable and accurate item detection
The dedicated reading zone is designed for maximum detection of items and also prevents cross-reads to other adjacent kiosks.

Secure and easy to maintain
A single key-secured door provides access to the printer and hidden USB slots for basic maintenance and on-site support.

Built-in printer
Can be used to provide the user with a complete simple statement of items that are currently on their account.

Easy to install and secure in-place
The unit has been designed to take the knocks and bumps of general life, while remaining safe - even when free-standing.

smartserve400

Complete RFID self-service solution

Dimensions w x d x h

Kiosk
Millimeters: 510 x 460 x 1443
Meters: .51 x .46 x 1.443
Inches : 20 x 19 x 57

Kiosk with side-mounted shelf (width only)
730.25
0.73025
28 - 3/4

Kiosk with payment station:
Millimetres: 734 x 693 x 1773
Inches: 28.8 x 35 x 57

Weight

Kilograms: 60
Pounds: 132

Power

Input C13 connector
240 VAC input, 130 watts, 50Hz (240 VAC for European installs; 110 VAC for North American installs)
5 AMP fuse

Data

10/100 ethernet

Touchscreen

Large 19" touchscreen

Item capacity

smartserve™ 400 can accommodate approximately 10 items at any one time

Login types

Barcode (full range of barcode types), RFID, smartCard and manual screen entry

Standards and compliance

DDA, ADA, CE, UL

Reporting

Configuration and reporting is made available in real-time via our optional smartadmin™ central management software

Software

smartserve™ 400 comes pre-loaded with our liber8™ self-service software, which provides the customer with the full range of borrow, return and account functions. The software is configured for connection to the library ILS/LMS through SIP2 or NCIP. Access to the library's network via Ethernet is required.

Options

An optional payment station is available that allows the kiosk to take coin, note and card-based payments. In addition, smartserve™ 400 is available in a wide range of colours and trim options, including a side-mounted shelf accessory.

G-LBDA1007EN/004

Order code(s)

Please contact your local Bibliotheca office to confirm order codes for your specific model.

G-LBDA1007EN/005